# **GAYANE MURADOVA, BSN, RN**

Tel: (517) 505-6343 | Email: gayane mur@yahoo.com

#### **EDUCATION**

LANSING COMMUNITY COLLEGE

Jun 2004 – Dec 2007

419 N Washington Square, Lansing, MI 48933

Registered Nurse

**G. MARTIROS MEDICAL COLLEGE** 

Sep 1995 - Jun 1999

Yerevan, Armenia

Bachelor of Science in Nursing

**ARMENIAN MUSIC COLLEGE** 

Sept 1987 - Jun 1991

Yerevan, Armenia

Associate Degree in Music (classically trained pianist)

#### PROFESSIONAL SUMMARY

10-Year History

#### TRUE CHOICE HOME HEALTH

Apr 2025 - Aug 2025

221 E Glenoaks Blvd, Suite 225b, Glendale, CA 91207 Administrator, DPCS

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

#### **DEO HOME HEALTH INC (Pending Licensure)**

Nov 2022 - Present

1241 S Glendale Ave, Ste 205F, Glendale, CA 91205 Administrator, DPCS, Medical Coder

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

## HELPING HANDS HOME HEALTH CARE, LLC

Jun 2021 - May2023

1241 S Glendale Ave, Ste 205B, Glendale, CA 91205 Administrator, DPCS, Medical Coder

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

#### **SUCCESS HOME CARE**

Feb 2021 - July 2023

7017 Van Nuys Blvd, Ste 5, Van Nuys, CA 91405 Administrator, DPCS, Medical Coder

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

#### RECOVERY HOSPICE INC.

Jan 2021 - July 2023

7017 Van Nuys Blvd, Ste 4, Van Nuys, CA 91405 Administrator, DPCS, Medical Coder

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

#### QURA HEALTHCARE, INC.

Jan 2020 - Jan 2024

4993 Golden Foothill Pky 2, El Dorado Hills, CA 95762 Administrator, DPCS, Medical Coder

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and

effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

# NURSING OASIS CONSULTING, INC

Jan 2014 - Present

300 N. Isabel st, # 12, Glendale, CA 91206 CEO

Responsible for controlling all strategic and business aspects of medical software company for home health agencies and RN's.

#### **CONCIERGE HOME CARE, INC.**

Dec 2017 - Aug 2025

761 E Green St, Ste 6, Pasadena, CA 91101

Administrator Designee, DPCS Designee, Medical Coder

05/2020 – Present

Responsible for fulfilling the duties of Administrator/DPCS during periods of their absence, including assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

#### Administrator, DPCS, Medical Coder

Dec 2017 – May 2020

Responsible for the planning, directing, managing and coordinating the agency operations and services, including the administration, market development and delivery of quality care to clients. Functions under the direction of the Administrator and Board of Directors. Organizes and directs the agency's ongoing functions in compliance with the policy and legal requirements including maintenance of appropriate records, supervision of office personnel, and maintenance of quality assurance.

#### SUNRISE HOSPICE INC

Jun 2020 - Nov 2022

1545 N Verdugo Rd, Ste 210, Glendale, CA 91208 <u>Administrator, DPCS, Medical Coder</u>

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

Aug 2020 - Sep 2022

#### WESTERN HOME HEALTH INC

1241 S Glendale Ave, Ste 305C, Glendale, CA 91205 Administrator, DPCS, Medical Coder

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services

# OJAX HOSPICE, INC.

Jan 2019 - Aug 2022

1030 S Arroyo Pkwy, Ste 208, Pasadena, CA 91105 Administrator, DPCS, Medical Coder

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

## NIKA HOME HEALTH, INC.

Oct 2018 – July 2023

2021 14545 Friar St, Ste 202E, Van Nuys, CA 91411 Administrator, DPCS, Medical Coder

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

#### **BETTER CHOICE HOME CARE INC**

Aug 2020 - May 2021

2706 Mercantile Dr, Rancho Cordova, CA 95742

DPCS Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the

organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and Page 5 of 8 provided with the highest-quality health care services.

#### RELIABLE HOSPICE SERVICES INC

Dec 2018 - Apr 2021

8925 Sepulveda Blvd, Suite 211, North Hills, CA 91343

DPCS Designee Responsible for fulfilling the duties of DPCS during periods of their absence, including assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

First Priority Home Health, Inc.; dba

**MORENO HOME HEALTH SERVICES** 

Apr 2014 – Dec 2019

12540 Heacock St, Ste 1, Moreno Valley, CA 92553

Owner (51%), Medical Coder

Feb 2017 – Dec 2019

Managing interest in the company

CEO, CFO, Secretary, Board Member, Owner (100%)

Apr 2014 – Feb 2017

Responsible for controlling all strategic and business aspects of the company

## Administrator, DPCS

Apr 2014 – Jun 2017

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

#### HYGEIA HOME CARE, INC.

May 2017 - Oct 2018

14545 Victory Blvd, Ste 606, Van Nuys, CA 91411 Administrator, DPCS, Medical Coder

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

#### L & R HOME HEALTH, INC

Jan 2018 - Sep 2018

6850 Van Nuys Blvd, Ste 309, Van Nuys, CA 91405

#### Administrator, DPCS

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

## CITY OF DREAMS HOME HEALTHCARE, INC.

Sep 2012 - Apr 2016

5924 E Los Angeles Ave, Ste P, Simi Valley, CA 93063

#### Administrator, DPCS, Medical Coder

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

#### ALTHIA HOME HEALTHCARE, INC.

Jan 2013 - Apr 2016

(Formerly: Visiting Angels Home Health Services, Inc.).

3200 Wilshire Blvd, Ste 311, Los Angeles, CA 90010

#### Administrator, DPCS, Medical Coder

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; direct supervision of Office Manager, Clinical Managers, and intake staff; assisting with hiring, orienting and evaluating qualified personnel for all disciplines; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

## VISITING ANGELS HOME HEALTH SERVICES, INC.

Jun 2011 - Dec 2012

3200 Wilshire Blvd, Ste 311, Los Angeles, CA 90010

#### Nursing Supervisor, Acting Administrator, Medical Coder

Responsible for resuming the duties of the Administrator during periods of the Administrator's absence. Responsible for Promoting and restoring patients' health by developing day-to-day management and long-term planning of the patient care area; directing and developing staff; collaborating with physicians and multidisciplinary professional staffs; providing physical and psychological support for patients, friends, and families.

## HIGH DESERT HOSPICE SERVICES, INC.

Jul 2011 - Jul 2012

12241 Industrial Blvd, Ste 201, Victorville, CA 92395 DPCS

Responsible for assisting with the planning, organization and direction of patient care services in accordance with current standards and regulations; general oversight of patient care and effective management of utilization of services; integrating the strategic plan of the organization with primary responsibility in clinical operations; maintaining an environment which ensures that patients are cared-for properly and provided with the highest-quality health care services.

#### AMERICAN HOME HEALTH, INC.

Jul 2010 – Jul 2011

415 E. Harvard St, Ste 100, Glendale, CA 91205 Field RN/Supervisor, Medical Coder

Responsible for Promoting and restoring patients' health by developing day-to-day management and long-term planning of the patient care area; directing and developing staff; collaborating with physicians and multidisciplinary professional staffs; providing physical and psychological support for patients, friends, and families. Responsible for Initial and Comprehensive Assessment to construct an achievable Plan of Care with the patient. Assessing the needs of every patient and coordinate care on an ongoing basis; implement nursing interventions based on the Plan of Care and Home Health policies and procedures; educate and inform patients about medications, risks, and side effects; and communicate with patients attending physician on the field to provide the best possible care for every patient.

## **HOSPICE OF ST. MARY, INC.**

Dec 2010 - Jan 2012

1985 Yosemite Ave, Ste 240, Simi Valley, CA 93063

# Quality Assurance Manage

Responsible for the management and supervision of all patients. Secure services that shall enable the patient to achieve desired outcomes. Reviews all patient referrals and obtain the attending physician's verbal order for admissions. Provides rational as to why the services that have been requested are reasonable and necessary. Contracts physicians when necessary for changes in patients status, updating care plan/treatment plans. Reviews clinical documentation submitted by visiting personnel.

# **GLENDALE MEMORIAL HOSPITAL**

Jul 2010 - Jun 2011

1420 S Central Ave, Glendale, CA 91205 RN, Full Time Staff/Charge Nurse

#### uli Tillie Stall/Charge Nuise

Responsible for:

- Implement patient care for up to 5 patients (including IV starts).
- Scheduled patient admissions and discharges.
- Assess patient status and notify physicians of clinical changes.
- Interact with departments regarding patient care.
- Educate patients/families on health care needs, conditions, options etc.

Maintained patient charts and confidential files.

# Sparrow Hospital (Magnet) 6 South Ortho/Neuro/MedSurge/Tele

04/2008 - 06/2010

1215 E Michigan Avenue, Lansing MI, 48912

#### **RN Full Time Staff/Charge Nurse**

- Implement patient care for up to 5 patients (including IV, Foley, NG starts).
- Scheduled patient admissions and discharges.
- Assess patient status and notify physicians of clinical changes.
- Monitor and evaluate the Telemetry readings.
- Interact with departments regarding patient care.
- Educate patients/families on health care needs, conditions, options etc.
- Provide assistance to Nursing Manager in the supervision of staff nurses.
- Evaluate staffing requirements including floor assignments.
- Maintained patient charts and confidential files.

RN, per diem 11/2008 – 11/2009

Burcham Hills Retirement Community 2700 Burcham Drive, East Lansing, MI 48823

- Demonstrate proper medication passing in a timely manner to the assigned 15-20 patients.
- Perform fundamental nursing skills including accu checks, dressing changes, pressure ulcer prevention, Peg tubes, Trach tubes, etc., following doctor's orders, performing physical assessments.
- Demonstrate basic care needs of assigned patients including patient education and being an advocate for the patient.

Objective, Licenses, Languages, and References: Available Upon Request